

## Camping Terms and Conditions

All visitors to Calmsley Hill City Farm (CHCF) must observe these Terms and Conditions at all times.

1. Bookings are only confirmed once full payment has been made.
2. Camping is only available on limited days and must be booked prior to arrival.
3. CHCF reserves the right to cancel bookings without reason. If this should happen a full refund will be given. Camping will still go ahead unless we are experiencing or expecting extreme weather.
4. Cancellation Policy:
  - (a) Outside 30 days – full refund
  - (b) Outside two weeks – 50% refund of deposit
  - (c) Inside two weeks non refundable or transferable
    - i. CHCF recommends taking out travel insurance to cover you for any incident that may lead to cancelling your booking
5. Reschedule Fee (not applicable if CHCF cancels booking)
  - (a) Outside 30 days – No Fee
  - (b) Outside two weeks – \$40 (Non Refundable)
  - (c) Inside two weeks - \$70 (Non Refundable)
6. CHCF promotes an interactive camping experience. Campers may be asked to assist with camp duties such as barbequing.
7. CHCF will assist with special dietary requirements where possible, but is unable to provide specialised food. Please check our menu and if you believe it is not suitable, CHCF recommends you bring your own. No discount on camping fee will be provided.
8. Vehicles driven onto CHCF may only be driven whilst under the direction of farm staff. Once vehicles are parked within the camping area they are not permitted to be moved until exiting the farm on Sunday morning.
9. Calmsley Hill City Farm is open from 9.00am to 4.30pm. Campers will not be able to enter or exit outside these hours.
10. Visitors enter Calmsley Hill City Farm at their own risk.
11. All visitors must enter and exit through Calmsley Hill main gate off 31 Darling Street Abbotsbury.
12. After hours access is by appointment only and largely not available.
13. All annual pass holders are eligible to a 20% discount on full camping fees only. Can't be used in conjunction with any other offers.
14. Management reserves the right to refuse entry to any person at any time, or to remove persons guilty of disruptive or disorderly conduct.
15. For safety and security reasons visitors must obey all reasonable requests by Calmsley Hill staff. Children must be supervised at all times.
16. Campers must obey all the signs displayed around Calmsley Hill City Farm.
17. No pets are allowed on Calmsley Hill property
18. Management is not responsible for any loss or damage to personal property. This includes camping equipment, vehicles, or parts there of.
19. Pass or concession holders who fail to comply with any of the terms and conditions of entry, may have their pass revoked/cancelled. If a pass is cancelled there will be no refund given.
20. Refunds will not be given if campers elect to "leave early".
21. No bicycles, scooters, roller blades, or toy prams are to be used while on a Calmsley Hill City Farm.
22. No balls or ball games allowed on the farm public area or near tents. An area for ball sports will be made available.
23. No personal barbeques, cooking equipment, gas cylinders, helium cylinders, or electrical appliances are to be brought onto Calmsley Hill property. Campers will need to supply torches for light at night.
24. Campers are not permitted to start camp fires
  - (a) There is a fire pit for all campers to share. It is the responsibility of all parents and guardians to ensure all children are supervised whilst at the fire pit.
  - (b) During a fire ban, a fire will not be available.
25. Alcohol is permitted, but in the spirit of being a family friendly event, intoxication will not be permitted.
26. Swimming in the dam is not permitted.
27. Campers are not permitted into animal pens or enclosures outside of normal operating hours without a staff member present.
28. Campers are not permitted to enter paddocks without a staff member present.
29. Campers must wear footwear at all times.

**Management reserves the right to take action to enforce these Terms and Conditions.**