

SURVEY OF CITY FARM TOURS



DATE OF TOUR: 25.10.13

Tour Guide's Name: Jessica

Name of Tour _____

School: ST DECLANS Primary

Number of Students 19

Number of Adults 3

1/ Rate your Guide including Punctuality/attitude/knowledge/language/enthusiasm

Poor

Fair

Average

Good

Excellent

Comments: Great guide, excellent attitude, good with the children.

Well done

2/ Did your tour..... run to time run over time run under time ?

3/ Were all the students actively involved in your tour? Yes / No

If you responded "no", please explain why.

4/ How would you describe your guides management of the group? Good / average / poor

If you responded "average" or "poor", please explain why.

5/ How would you rate the Customer Service including booking information/tour information/website?

Poor

Fair

Average

Good

Excellent

Please comment: Excellent website.

6/ What was the best aspect of the Tour?

Ps Petting the baby animals.

7/ How would you like to see the tour improved?

Great tour, excellent guide well done.

8/ How did you find out about Calmsley Hill?

Previous School excursion

Website

Newspaper

Other

Please indicate:

Would you like further information about our NEW Programs for School Excursions as we develop them?

YES / NO

Email address: ~~damian.houm@syd.catholic.educ.nsw.gov.au~~



SURVEY OF CITY FARM TOURS



DATE OF TOUR: 25-10-13

Tour Guide's Name: STEPHINE

Name of Tour _____

School: EASTERN

Number of Students 19

Number of Adults 2

1/ Rate your Guide including Punctuality/attitude/knowledge/language/enthusiasm

Poor Fair Average Good Excellent

Comments: _____

2/ Did your tour..... run to time run over time run under time ?

3/ Were all the students actively involved in your tour? Yes / No

If you responded "no", please explain why.

4/ How would you describe your guides management of the group? Good / average / poor

If you responded "average" or "poor", please explain why.
Great control of a difficult group.

5/ How would you rate the Customer Service including booking information/tour information/website?

Poor Fair Average Good Excellent

Please comment: _____

6/ What was the best aspect of the Tour?

The detail the guide provided and the way she ensured all the students were engaged.

7/ How would you like to see the tour improved?

8/ How did you find out about Calmsley Hill?

Previous School excursion Website Newspaper Other Please indicate:

Would you like further information about our NEW Programs for School Excursions as we develop them?
YES / NO

Email address: _____





Calmsley Hill CITY FARM

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info@calmsleyhill.com.au
www.calmsleyhill.com.au

SURVEY OF CITY FARM TOURS



DATE OF TOUR: 24th October 2013

Tour Guide's Name: Erin

Name of Tour: DOTF

School: Caringbah North PS

Number of Students: 73

Number of Adults: _____

1/ Rate your Guide including Punctuality/attitude/knowledge/language/enthusiasm

Poor Fair Average Good Excellent

well done

Comments:
The best excursion we have had.

2/ Did your tour.... run to time run over time run under time ?

3/ Were all the students actively involved in your tour? Yes / No

If you responded "no", please explain why.

4/ How would you describe your guides management of the group? Good / average / poor

If you responded "average" or "poor", please explain why.

5/ How would you rate the Customer Service including booking information/tour information/website?

Poor Fair Average Good Excellent

Please comment:

6/ What was the best aspect of the Tour?

How well its organised, Tractor tour

7/ How would you like to see the tour improved?

Its all good.

8/ How did you find out about Calmsley Hill?

Previous School excursion Website Newspaper Other Please indicate:

Would you like further information about our NEW Programs for School Excursions as we develop them?
YES / NO

Email address:

sharon@det.nsw.edu.au



Thank you

SURVEY OF CITY FARM TOURS




DATE OF TOUR: 23.10.13
Name of Tour: DOTF
Number of Students: _____

Tour Guide's Name: Natalie
School: Lansvale
Number of Adults: _____

1/ Rate your Guide including Punctuality/attitude/knowledge/language/enthusiasm

Poor Fair Average Good Excellent

Comments: Very enthusiastic at all time, catered sensationally well for all students

great stuff


2/ Did your tour..... run to time run over time run under time ?

3/ Were all the students actively involved in your tour? Yes / No

If you responded "no", please explain why.

They were involved due to the superb organisation and set up of farm.

4/ How would you describe your guides management of the group? Good / average / poor

If you responded "average" or "poor", please explain why.

5/ How would you rate the Customer Service including booking information/tour information/website?

Poor Fair Average Good Excellent

Please comment:

6/ What was the best aspect of the Tour?

The constant changing of surroundings keeping the students engaged

7/ How would you like to see the tour improved?

8/ How did you find out about Calmsley Hill?

Previous School excursion Website Newspaper Other Please indicate:

Would you like further information about our NEW Programs for School Excursions as we develop them?
YES / NO

Email address:



SURVEY OF CITY FARM TOURS



DATE OF TOUR: 23.10.13
Name of Tour: DOTF
Number of Students: 18

Tour Guide's Name: Jessica
School: Laosvale
Number of Adults: 2

1/ Rate your Guide including Punctuality/attitude/knowledge/language/enthusiasm

Poor Fair Average Good **Excellent**

Comments: Very engaging

2/ Did your tour..... **run to time** run over time run under time ?

3/ Were all the students actively involved in your tour? **Yes** / No

If you responded "no", please explain why.

4/ How would you describe your guides management of the group? **Good** / average / poor

If you responded "average" or "poor", please explain why.

5/ How would you rate the Customer Service including booking information/tour information/website?

Poor Fair Average **Good** Excellent

Please comment:

6/ What was the best aspect of the Tour?

All the information the students learnt along the tour. Hands on experiences

7/ How would you like to see the tour improved?

It was great

8/ How did you find out about Calmsley Hill?

Previous School excursion Website Newspaper **Other** Please indicate: We go every year

Would you like further information about our NEW Programs for School Excursions as we develop them?
YES / NO

Email address: kerrianne.fallon@del.nsw.edu.au



SURVEY OF CITY FARM TOURS



DATE OF TOUR: 23-10-13
Name of Tour: DATE
Number of Students: 21

Tour Guide's Name: Melanie O
School: John Purchase
Number of Adults: 1

1/ Rate your Guide including Punctuality/attitude/knowledge/language/enthusiasm

Poor Fair Average Good Excellent

Comments: Enthusiastic. Chn learnt a lot & Mel acknowledge the facts they

2/ Did your tour..... run to time run over time run under time ? already had

3/ Were all the students actively involved in your tour? Yes No

If you responded "no", please explain why.
Consistently in a variety of ways

4/ How would you describe your guides management of the group? Good / average / poor

If you responded "average" or "poor", please explain why.
Good discipline skills, coaxed them etc.

5/ How would you rate the Customer Service including booking information/tour information/website?

Poor Fair Average Good Excellent

Please comment:

6/ What was the best aspect of the Tour?

A fun day with lots to learn in the best way -

7/ How would you like to see the tour improved?

involvement of hands on
It is a great excursion for ESL

8/ How did you find out about Calmsley Hill?

Previous School excursion Website Newspaper Other Please indicate:

Would you like further information about our NEW Programs for School Excursions as we develop them?
YES / NO

Email address:



Nice work

SURVEY OF CITY FARM TOURS



DATE OF TOUR: 23-10-13
Name of Tour: DOTF
Number of Students: 20

Tour Guide's Name: Aaron
School: John Purchase
Number of Adults: 2

1/ Rate your Guide Including Punctuality/attitude/knowledge/language/enthusiasm

Poor Fair Average Good **Excellent**

Comments:

2/ Did your tour..... **run to time** run over time run under time ?

3/ Were all the students actively involved in your tour? **Yes** / No

If you responded "no", please explain why.
Had childrens engaged. Great rapport with children

4/ How would you describe your guides management of the group? **Good** / average / poor

If you responded "average" or "poor", please explain why.

5/ How would you rate the Customer Service including booking information/tour information/website?

Poor Fair Average Good **Excellent**

Please comment:

6/ What was the best aspect of the Tour?

Well paced, great guide

7/ How would you like to see the tour improved?

8/ How did you find out about Calmsley Hill?

Previous School excursion Website Newspaper **Other** Please indicate:

Would you like further information about our NEW Programs for School Excursions as we develop them?
YES / NO

Email address:

well done





SURVEY OF CITY FARM TOURS



DATE OF TOUR: 23.10.13

Tour Guide's Name: Keira

Name of Tour: DOTF

School: John Purchase

Number of Students: 20

Number of Adults: 2

1/ Rate your Guide including Punctuality/attitude/knowledge/language/enthusiasm

Poor Fair Average Good **Excellent**

Comments: Very friendly & helpful - engaged with the students.

Well done as always

2/ Did your tour..... **run to time** run over time run under time ?

3/ Were all the students actively involved in your tour? **Yes** / No

If you responded "no", please explain why.

4/ How would you describe your guides management of the group? **Good** / average / poor

If you responded "average" or "poor", please explain why.

5/ How would you rate the Customer Service including booking information/tour information/website?

Poor Fair Average **Good** Excellent

Please comment:

6/ What was the best aspect of the Tour?

Hands on activities!!

*Keira on
hotter days
Please insure
Nash*

7/ How would you like to see the tour improved?

More opportunities for drink breaks/more bubblers

8/ How did you find out about Calmsley Hill?

Previous School excursion Website Newspaper Other Please indicate:

Would you like further information about our NEW Programs for School Excursions as we develop them?

YES / **NO**

Email address:

